



# SUPER-G for Supplier

## Duración

8 horas

## Objetivos

Participants will be able to analyze their Supplier Delivery Performance Rating in SUPER-G and to identify possibilities for process improvements. They will know how to react to Rating Modifications and how to raise Disputes.

Training will be on english language

## Contenido

- Introduction and discussion of all global rating elements.
- Discussion of Rating Summary and Rating Detail screens in SUPER-G.
- Examples how to analyze the source of point deductions in systems like CMMS3 eDDL, GSDB online, SAP SNC and MMP.
- Rating Modifications (e.g. Problem Reports, Warnings).
- Disputes in SUPER-G.
- Shortage Analysis.
- Other functions like Reports, Contacts...